



Support at Home – Inclusions and exclusions cheatsheet

Inclusions

The services that can be included in your Support at Home funding are quite broad and aim to support clients in maintaining their health, well-being, and independence. Here are some key inclusions:

- 1. Personal care:**
 - Assistance with bathing, showering, dressing, and mobility
- 2. Support services:**
 - Help with domestic tasks such as cleaning, laundry, gardening, and meal preparation
 - Transport for shopping, medical appointments, or social activities
- 3. Clinical services:**
 - Nursing services for wound care, medication management, and other clinical needs
 - Allied health services such as physiotherapy, occupational therapy, speech therapy, and podiatry
- 4. Social support:**
 - Arranging and participating in social activities, which can help reduce loneliness and improve mental health
- 5. Care coordination and case management:**
 - Developing a care plan that reflects the consumer's needs and preferences
 - Coordinating services and managing the care package to ensure it meets the consumer's needs effectively (Covered under Fully Coordinated)
- 6. Assistive Technology and Home Modifications Scheme (AT-HM Scheme):**
 - Provision of aids and equipment such as walking frames, shower chairs which are covered under an external scheme





Exclusions

Certain items and services are explicitly excluded from being funded by the Support at Home program. These exclusions ensure that the funds are used for essential care and support. Some key exclusions include:

- 1. Accommodation costs:**
 - Payment for rent or mortgage
- 2. General expenses:**
 - Groceries, clothing, utility bills, pet care, and professional cleaning services
- 3. Health services:**
 - Services covered by Medicare, such as doctor visits, medical tests, and hospital treatments
- 4. Medication:**
 - Prescription and over-the-counter medications which are typically covered by the Pharmaceutical Benefits Scheme (PBS)
- 5. Other insurances:**
 - Costs associated with health insurance, house insurance, or car insurance
- 6. Gambling and entertainment:**
 - Funding for gambling activities or purely recreational items like holidays

Flexibility and consumer choice

The Support at Home program gives clients more choice and flexibility in the types of care and services they receive.

This approach allows individuals to tailor their plan to better suit their unique needs and preferences, within the guidelines of what is permissible under the program.

Levels of funding under Support at Home

There are eight levels of Support at Home funding, each designed to meet different levels of care needs:

TRANSITIONED HCP LEVELS*

Classification Level	Annual budget	Quarterly budget
Level 1 HCP	\$10,931	\$2,732
Level 2 HCP	\$19,224	\$4,806
Level 3 HCP	\$41,847	\$10,461
Level 4 HCP	\$63,440	\$15,860

Each level provides a different amount of funding, which can be used to purchase a range of services and supports based on the client's care plan.

For detailed guidelines and specific scenarios, it's essential to refer to the Support at Home Program Operational Manual, which outlines comprehensive information on the program's operational aspects, including inclusions, exclusions, and the responsibilities of providers.

SAH FUNDING AMOUNTS*

Classification Level	Annual budget	Quarterly budget
1	\$10,731.00	\$2,682.75
2	\$16,034.45	\$4,008.61
3	\$21,965.70	\$5,491.43
4	\$29,696.40	\$7,424.10
5	\$39,697.40	\$9,924.35
6	\$48,114.30	\$12,028.58
7	\$58,148.15	\$14,537.04
8	\$78,106.35	\$19,526.59