



Support at Home providers

The Support at Home program is designed to help you maintain your independence and lifestyle in your own home. Once you've been approved for a Support at Home funding, there are so many options and decisions, how do you know you're making the right choice for you?

Fully managed home care also comes at a price. Traditional providers typically charge a monthly fee, daily fees, and higher hourly rates for the delivery of services or support – a rate which can include hefty 'middleman' fees on top of the direct service charge. This can have a significant impact on your budget. The first step is to select an approved Support at Home provider to help you manage your plan and budget.

While home care provider options may seem vast, there are two basic ways to manage your plan:

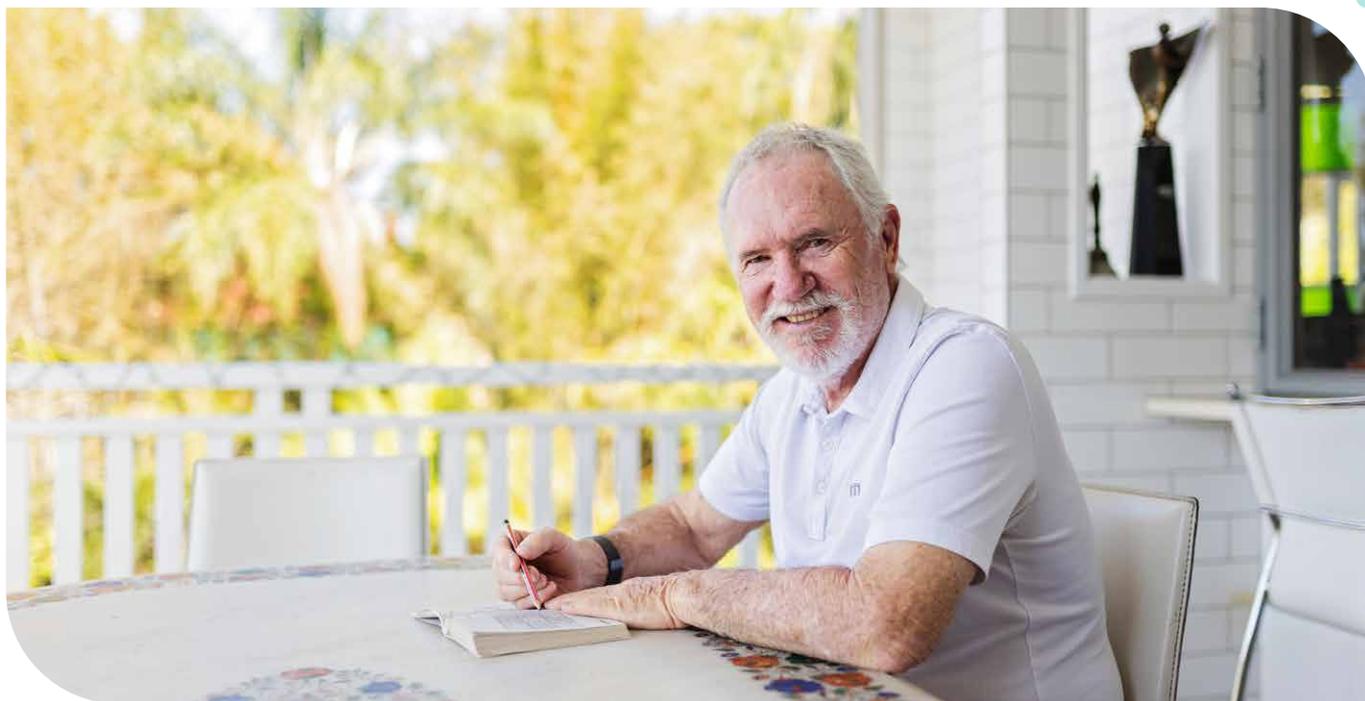
1. Traditional service providers; or
2. Self-managed service providers

TRADITIONAL SERVICE PROVIDERS

Traditional service providers deliver fully managed home care, putting them in charge of every aspect of your care – from finances through to scheduling services and choosing the people who deliver them.

While a hands-off approach might sound appealing, it means you can't necessarily control which members of their team are rostered to be in your home or the price they charge for their services.





SELF-MANAGED SERVICE PROVIDERS

Self-managed Support at Home management is a new model that allows the consumer to take control of the care services they need and the care providers they use.

Unlike traditional providers, self-management empowers the consumer to spend less on management fees, freeing up their Support at Home budget for better long-term care and services.

Fees for a self-managed service are usually charged at a flat percentage rate, with no daily management fees or exit fees. And, because you can choose your own support providers, you know the service rate you'll be charged.

THE TRILOGY CARE DIFFERENCE

Trilogy Care offers two levels of self-managed home care:

- Self Managed; and
- Fully Coordinated

The Self-Managed option allows you to take full control over your Support at Home funding. The Fully Coordinated option is for those who need some care coordination support.

Join the Trilogy Care family for confidence and control over your Support at Home funding. For more information, call the number below or visit our website.